Experience the Power
of a True Platform

PLATFORM HIGHLIGHTS

Field Proven and High Performance
- Used in Tier 1 wireless networks around the world.
- Processing more than 100,000 phones each day.
- Carrier-grade server environments ensure high performance & reliability.
- Massive linear scalability.

Full Interoperability
- Support for over 1,000 handsets worldwide.
- SDKs for integrating with OSS & BSS environments.
- Hardware agnostic platform designed for seamless interoperability with multiple operating systems, including Solaris, Linux, Unix, and HP-UX.

Support for a Wide Range of Applications
- Warehouse Solutions streamline processing of handsets & restoration.
- Retail Solutions integrate subscriber and system data operations into a single application.
- Enterprise Solutions to provide corporate customers the ability to manage and customize their own handsets.
- Consumer Solutions to allow subscribers to conveniently manage their handsets remotely.
- Powerful, flexible business logic architecture allows for additional applications to be added onto the platform quickly and efficiently.

Robust Administration
- MMP offers a portal based Administrative Console for configuring and monitoring all retail stores and employees.
- Departmental user access controlled by Admin Server.

The Mobile Management Platform™ (MMP™) is the first and only commercially deployed complete end-to-end platform for the management of mobile devices and subscriber content. MMP consolidates the management of device firmware, multiple phone support tools, and subscriber data into a single unified platform.

MMP is the essential component of FutureDial solutions for retail, warehouse, enterprise, and consumers. Designed for modularity and extensibility, the family of solutions built on the MMP server architecture can be combined and configured to manage mobile devices throughout their lifecycle. MMP enables wireless operators to use a single powerful platform for all device and subscriber data management functions, reducing investment and operational costs, and accelerating deployments of new services.

Whether a self-service transaction, an assisted service transaction, or a warranty transaction, each exchange is recorded and stored. All real-time and configuration information is input into the relational database, which is accessible from any point in the Operator's network. This centralizes access and control, allowing the operator to maintain a consistent interface with the MMP Platform.

All of this is available to provide the highest level of analysis and review possible. FutureDial currently provides a base set of reports to monitor and evaluate adoption and service center effectiveness. But if an Operator needs to drill down further or analyze a specific characteristic of the service process, the data collected by the MMP Platform will allow for enhanced analysis. FutureDial professional services can customize reports to retrieve the desired data.
Secure

- Data exchanged can be encrypted with the Secure Sockets Layer (SSL) protocol, assuring the client is connected with an authenticated server and that the transmitted data is private.
- Additional mechanisms for security implemented at the message layer with security tokens.

Power Database Management

- The regional database management is exceptionally versatile, offering both an ease of data extraction and feature-rich graphical user interfaces. MMP enables wireless operators to choose their preferred database management system.
- Central depository for applications, clients, ESN, firmware, PRLs, factory settings, and all subscriber data.
- Support for Oracle 10G, DB2, SQL.

Client Server Communications

- Uses a thin client in a browser environment to access MMP Consumer Portals.
- MMP Retail Clients communicate via secure XML SOAP messaging.

Ease of Integration

- MMP Adapters are designed to accelerate the port into existing operator and enterprise infrastructures. The adapters have been created to interface into a variety of applications using standard XML APIs.
- Using EAI solutions enables MMP to be integrated into multiple back-office technologies providing an unrestricted sharing of data among any connected application or data sources.
- FutureDial's Professional Services team can integrate and customize the platform and solutions as required by the Operator.

Reporting

- Unified reporting mechanisms to extrapolate data for all MMP solutions.
- Operational reporting to monitor retail store, employee, and handset transactions.
- Marketing reporting to track trends, competitive conversions, and store-to-store comparisons.
- Our reports use Seagate software to generate Crystal reports wrapped in ASP scripts. The user interface and reports are then accessed through a standard web browser.