Solution brief

Easy solution lifecycle support

HP Integrity NonStop World Wide Solution Center
HP Integrity NonStop access for our AllianceOne members coupled with technical support and uncompromised value from the Advanced Technology Center makes solution development easy.

A solid access program that works

Our AllianceOne partners are highly valued and no one knows that better than the operations and subject matter experts in the Advanced Technology Center (ATC) who are the support foundation of HP Integrity NonStop World Wide Solution Center. HP has seen how clever and innovative our partners can be by leveraging the core NonStop fundamentals of high availability, linear scalability, and absolute data integrity attributes that customers come to expect from any modern mission-critical application.

From a large development center to the smallest, providing easy access to the latest business-critical platforms, along with a partnership of dedicated HP Integrity NonStop support experts help many of our AllianceOne members drive a whole new wave of high availability products and business solutions in a well-established Integrity NonStop development environment. Where best to accomplish a customer care need, or have an environment for sustained product development and optimization tuning, port an application, migrate, and/or perform a modernization project at HP Integrity NonStop World Wide Solution Center.

Access options

Our Integrity NonStop AllianceOne partners have a broad spectrum of access needs and requirements. This is done by offering two models of access—short-term and long-term programs of shared system access. Both access programs provide 24x7 remote access to the following business-critical HP Integrity NonStop platforms:

- HP Integrity NonStop i (H-Series RVU)
- HP Integrity NonStop i (J-Series RVU)
- HP Integrity NonStop X (L-Series RVU)

Each RVU operating system is kept at the latest release and is not rolled back as part of the access program. Users are responsible for data preservation. Only ATC NonStop operations are allowed to use SUPER.SUPER and NonStop Safeguard is used for system security administration.
Short-term access model

The short-term model targets those Integrity NonStop AllianceOne members needing short and infrequent access. After a request is submitted based upon a well-defined project of limited duration, your access account will be established and system access granted. The key concept is that users are sharing system resources and are limited by time. An infrequent user will use the short-term access program on and off throughout the calendar year thereby preserving user profiles and data. After a year of inactivity, users and data are removed from the systems. Key features of the short-term model include:

• No fee for system access and related ATC NonStop operations, services, and support.
• Access is limited to four months per calendar year, per partner company.
• Access requests can be made for aggregate weeks or serialized straight through until expiry.
• Shared system resources (CPU, memory, disk, and network).
• Remote access may include Individual Secure Sockets Layer (SSL) F5 VPN, or Internet Protocol Security (IPSec) (site-to-site) and team FTP directory.
• A process to obtain indirect access to the HP Global NonStop Solution Center (GNSC).

Long-term access model

This model satisfies the need for greater HP Integrity NonStop system access especially for those requiring more than four months of annual access. The long-term option provides for full-time solution development and customer resolution on demand. This is accommodated by permanently assigning disk volumes for exclusive use so that development environments can be established and will remain in place for immediate access by your development team. Key features of the long-term model include:

• Annual fee, billed annually, quarterly, or monthly:
  – $20,000 USD for any one HP Integrity NonStop platform (H-, J-, and L-Series RVU releases)
  – $25,000 USD for any two HP Integrity NonStop platforms
  – $30,000 USD for all three HP Integrity NonStop platforms
• Unlimited system access time within contract period
• No account expiration
• Account files and data preserved over time
• Shared CPU resources with a dedicated disk volume
• Direct operation support access to internal ATC Web help desk
• Remote access may include individual SSL F5 VPN, or IPSec (site-to-site) and team FTP directory
• A process to obtain indirect access to the HP Global NonStop Solutions Center (GNSC)

Quick-and-easy access request

Access to HP Integrity NonStop servers may be requested directly through the AllianceOne website at hp.com/go/allianceone/program.

Choose “Technical Benefits,” then “Technical Assistance,” and scroll down to the “HP Integrity NonStop World Wide Solution Center” heading. An AllianceOne membership login is required for all system requests.

Contact: rod.tover@hp.com

Learn more at hp.com/go/nonstop hp.com/go/allianceone/program

Sign up for updates
hp.com/go/getupdated